



Payment Services

Check of delivery receipt

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Check of Payment Services delivery receipts

1. What is a delivery receipt?

En delivery receipt is a receipt from MC Payment Services, which shows what payments has been processes and gives information about any mistakes and rejected transfers.

2. How should I check my delivery receipts?

When your payroll and payments have been approved, you should check your delivery receipts. When you use transfer to Nemkonto the receipts can first be checked 4 days prior to the payment date.

After each payroll transfers of different payments takes place. There are two types of payments:

- 'Fast afregning' (Fixed payment)
- 'Ny afregning' (New payment)

When they are approved in Visma Løn, you should also check your status on your delivery receipts.

Under 'Rapporter' and 'Vis job' you can see if the above-mentioned jobs have been processed. You should control these receipts in connection to payments to The Bank, SKAT (Tax), ATP, Feriekonto (Holiday account) and any pensions companies.

Two types of receipts are formed in Visma Løn:

- T (Transmission) Comes first
- V (Validation) Comes afterwards

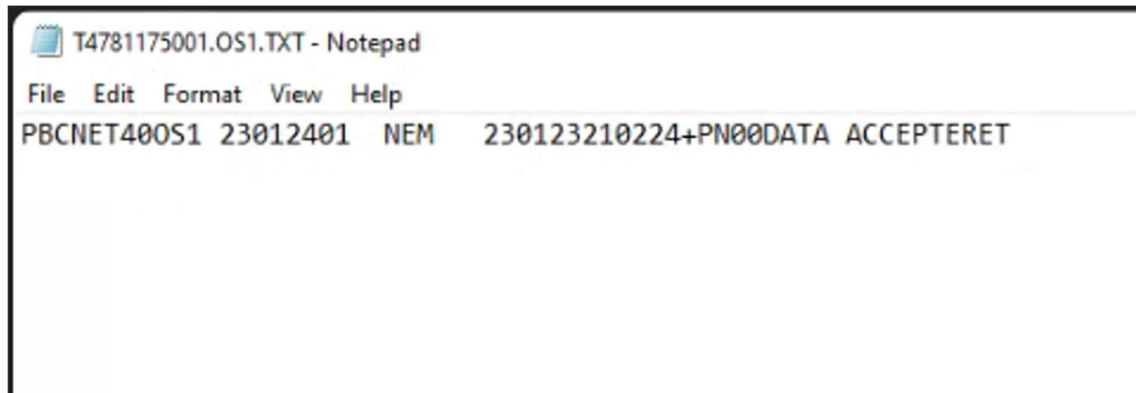
These receipts will be formed a few minutes after the payroll have been approved in Visma Løn, or a 'Fast afregning' (Fixed payment) or 'Ny afregning' (New payment) has been processed Visma Løn.

Examples of delivery receipts and where do you find them?

You should check two types of delivery receipts, which is described below:

- **Transmissionskvittering (Transmission receipt)**
Means message from MasterCard to you who are Dataleverandør (Data supplier), about MasterCard have received your data from Visma on your behalf.

Example of a Transmissionskvittering (Transmission receipt)



```
T4781175001.OS1.TXT - Notepad
File Edit Format View Help
PBCNET400S1 23012401 NEM 230123210224+PN00DATA ACCEPTERET
```

- **Valideringskvittering (Validation receipt)/Leverancekvittering (Delivery receipt)**
Means message from Mastercard to you who are Dataleverandør (Data supplier), about Mastercard is able to validate the sent data.
If account number is wrong or the date is to far in the future, this will be evident from this receipt.

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Example of Valideringskvittering (Validation receipt)
Example of accepted leverancekvittering (Delivery receipt)

```
V4781175001.OS1.TXT - Notepad
File Edit Format View Help
PBCNET410S1 23012401 NEM 230123210224+0500 LEVERANCE ACCEPTERET
PBCNET42INDL 410160270S1
PBCNET410S1 23012401 NEM 230123210224+0500 DATA ER MODTAGET AFVENT KVITTERING
*****
* VISMA ENTERPRISE A/S KØRSELSDATO 24.01.23 *
* LAUTRUPBJERG 6 KØRSELSNR.. 024-2102 *
* SIDE..... 001-0001 *
* 2750 BALLERUP CVRNR..... 41016027 *
*
* L E V E R A N C E K V I T T E R I N G
*
* LEVERANCEIDENT.....00001144
* LEVERANCENUMMER.....4781175001
*
* BETALINGSAFSENDERS OVF DISP-DATO TEKST
* CVRNR. REG.-KONTNR. ART ÅR MD DG ANTAL BELØB NR.
*-----*
* 41016027 274 32740152 10 23.01.25 90 289.892,73 *
* 41016027 274 32740152 61 23.01.25 85 11.900,00 *
* 41016027 274 32740152 62 23.01.25 97 498.845,20 *
* 41016027 274 32740152 65 23.01.25 85 9.307,50 *
* 41016027 274 32740152 80 23.01.25 1 956,00 *
* 41016027 274 32740152 10 23.01.25 12 41.007,88 *
* 41016027 274 32740152 61 23.01.25 10 1.400,00 *
* 41016027 274 32740152 62 23.01.25 3 3.398,46 *
*-----*
* T O T A L . . . . . 383 856.707,77
*
* HERAF GODKENDT . . . . . 383 856.707,77
*-----*
*
*
*-----*
```

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Example of rejected leverancekvittering (Delivery receipt)

```
V2624302001.OST.TXT - Notepad
File Edit Format View Help
PBCNET41OST30653926ECA      230201114631-0515  FEJL I RECORD-SEKVEN  0036000
PBCNET42FEJL-W-V          12345678OST      0035
PBCNET41OST30653926ECA      230201114631-0515  FEJL I RECORD-SEKVEN  00360000
1*****
**
**
**
**
** Firma APS                KØRSELSDATO 15.03.22 **
** VESTERBROGADE 29        KØRSELSNR.. 074-1146 **
**                          SIDE..... 001-0001 **
**  Ø KØBENHAVN V         CVRNR..... 12345678 **
**
**          L E V E R A N C E K V I T T E R I N G
**
** LEVERANCEIDENT.....00912715
** LEVERANCENUMMER.....2624302001
**
**          * * * * *
**          ** L E V E R A N C E N E R A F V I S T **
**          * * * * *
**
**          F E J L L I S T E
**
** SEKTIONSLOBENR: 00001 FEJL I RECORD-SEKVEN I OVERFØRSLER
** NØR REC. 0000003; SIDST BEH. OS2; FORV.OS5; HAR LÆST 'OS8'
**
**          M E D V E N L I G H I L S E N
**
**          N E T S A / S
**
**          T E S T T E S T T E S T T E S T T E S T
**
*****
PBCNET90OST30653926ECA      00390000
```

3. Where should I log in in order to check the receipts?

You need to log in here in order to check and get the receipts <https://ft.pbs.dk>

If you do not remember your user name and password, you can get help by contacting MasterCard Payment Service on the following mail:

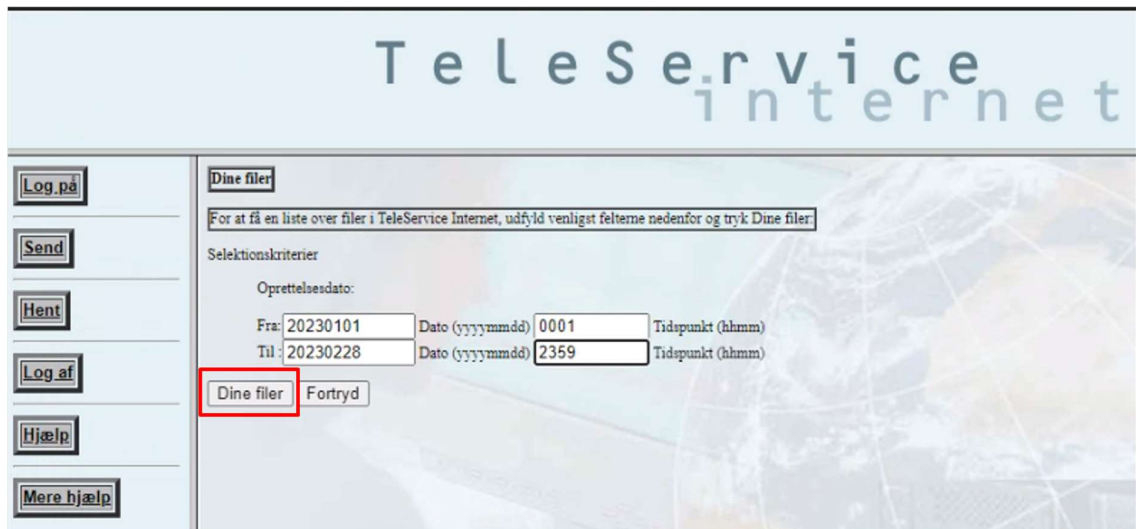
it-servicedesk@mastercardpaymentservices.com

Please note that it is only the Dataleverandører (Data supplier), who can see the delivery receipts.

When you are logged in with your user name and password, you should do the following:

1. click on **Hent** to download the receipts

2. In the next picture you can limit the date in Oprettelsesdato (Creation date) and klokkeslæt (Time) or you and keep it empty
3. click hereafter on **Dine filer (your files)** to download receipts



The screenshot shows the 'TeleService internet' web interface. On the left side, there is a vertical menu with buttons: 'Log på', 'Send', 'Hent', 'Log af', 'Hjælp', and 'Mere hjælp'. The main content area is titled 'Dine filer' and contains the following text: 'For at få en liste over filer i TeleService Internet, udfyld venligst felterne nedenfor og tryk Dine filer.' Below this, under the heading 'Selektionskriterier', there are two rows of input fields for 'Oprettelsesdato:'. The first row has 'Fra: 20230101', 'Dato (yyyyymmdd): 0001', and 'Tidspunkt (hhmm)'. The second row has 'Til: 20230228', 'Dato (yyyyymmdd): 2359', and 'Tidspunkt (hhmm)'. At the bottom of this section, there are two buttons: 'Dine filer' (highlighted with a red box) and 'Fortryd'.

4. You will be shown all T (Transmission) and V (Validation) receipts within the oprettelsesdato (Creation date):



The screenshot shows the 'TeleService internet' interface. On the left, there is a sidebar with buttons: 'Log på', 'Send', 'Hent', 'Log af', 'Hjælp', and 'Mere hjælp'. The main area displays a table titled 'TeleService Internets indhold'. The table has four columns: 'Størrelse bytes', 'Beskrivelse (Fil Navn)', 'Oprettelsesdato', and 'Oprettelsestidspunkt'. The table contains 19 rows of data, each representing a receipt. The first row is highlighted in blue. Below the table, it says 'Antal filer: 19'.

Størrelse bytes	Beskrivelse (Fil Navn)	Oprettelsesdato	Oprettelsestidspunkt
62	T4693066001.OSI.TXT	12-01-2023	04:58
2.029	V4693066001.OSI.TXT	12-01-2023	04:58
62	T4759427001.OSN.TXT	20-01-2023	10:27
62	T4759431001.OSI.TXT	20-01-2023	10:28
2.106	V4759431001.OSI.TXT	20-01-2023	10:28
62	T4781171001.OSN.TXT	23-01-2023	21:01
62	T4781175001.OSI.TXT	23-01-2023	21:02
2.574	V4781175001.OSI.TXT	23-01-2023	21:02
62	T4781191001.OSN.TXT	23-01-2023	21:08
62	T4781192001.OSI.TXT	23-01-2023	21:09
2.418	V4781192001.OSI.TXT	23-01-2023	21:09
62	T4786776001.OSI.TXT	24-01-2023	04:41
2.029	V4786776001.OSI.TXT	24-01-2023	04:41
62	T4834970001.OSI.TXT	30-01-2023	04:55
2.029	V4834970001.OSI.TXT	30-01-2023	04:55
62	T4835461001.OSI.TXT	30-01-2023	05:58
2.029	V4835461001.OSI.TXT	30-01-2023	05:58
62	T4898451001.OSI.TXT	06-02-2023	05:55
2.029	V4898451001.OSI.TXT	06-02-2023	05:55

5. Click on each receipt which starts with T or V to control them. **Remember** to print or save the file, because when the file is closed it will be deleted automatically.

4. What should I do if there are errors in the leverancekittering (Delivery receipts)?

If you experience errors in the leverancekittering (Delivery receipts), you should contact MasterCard Payment Service:

- Mail: it-servicedesk@mastercardpaymentservices.com or by phone: +45 80 81 06 65
- Monday-Friday kl. 9:00 - 16:00